



**Chester East**  
 PRIMARY CARE NETWORK  
 PRACTICES IN PARTNERSHIP

## Consent to use Online Medical Record Access

This questionnaire goes through the main issues you need to understand before you can access your medical record via your NHS account. It will raise questions that you may not have considered to help you to decide whether or not to access your record in this way.

Please answer all the questions, deleting the answer that does not apply as appropriate. If completing by hand please also use black ink.

1.	Patient name	
2.	Patient date of birth	
3.	Email address (Required)	
4.	Home phone number	
5.	Mobile phone number	
6.	Are you completing this questionnaire for yourself?	YES/NO
6b.	If you answered NO then please state your name and relationship to the patient:	
7.	Are you registered for online access allowing you to order repeat prescriptions, book appointments etc? If NO- please visit <a href="https://www.nhs.uk/nhs-app/">https://www.nhs.uk/nhs-app/</a> to download for Apple App Store or Google Play then create your account.	YES/NO
8.	Are you happy to use a username and password to access your records? You should not share this security information. Do you agree to not share this information?	YES/NO YES/NO
8b.	If you answered NO to either question in 8, then please give your reason(s):	

9.	After attending medical appointments, you can check if the encounter has been recorded and what was discussed. Would you find this helpful?	YES/NO
9b.	If you answered NO then please give your reason(s):	
10.	<p>When accessing your medical records online, there may be instances when you may read some information that could be shocking / upsetting. You may also see hospital letters before your GP has had chance. What do you do if this happens and you cannot speak to your doctor / nurse immediately? Tick any that you feel apply;</p> <ul style="list-style-type: none"> <li><input type="radio"/> Arrange an appointment to speak to a clinician at the earliest convenience</li> <li><input type="radio"/> Look at the recommended self-care websites <a href="https://www.nhs.uk/">https://www.nhs.uk/</a></li> <li><input type="radio"/> If the practice is closed, wait and contact the practice the next working day</li> <li><input type="radio"/> Panic and get worked up</li> <li><input type="radio"/> Contact NHS 111 to get more information</li> <li><input type="radio"/> Contact the Out of Hours GP Services: NHS111</li> <li><input type="radio"/> Go to A&amp;E for further help</li> </ul>	
11.	Blood test results – If your results are normal then you can continue as before. If the results are abnormal and require action, we will contact you to make an appointment. Do you accept this arrangement?	YES/NO
12.	Sometimes information may be recorded that is incorrect or you may believe information is missing. Would you inform the practice so that your records can be corrected?	YES/NO
13.	Would it upset you if you read something somebody else had said about you with regards to your health? Information like this is usually given by someone you know well and done in your best interest. It is called third party information and your record will state who provided this and what they said.	YES/NO
14.	Do you feel that you now have a better understanding of Medical Record Access?	YES/NO

I consent to Park Medical Centre giving me access to my medical records and agree with each of the following statements (please tick)

1.	I have read and understood this questionnaire	<input type="checkbox"/>
2.	I will be responsible for the security of the information that I see or download	<input type="checkbox"/>
3.	If I choose to share my information with anyone else, this is at my own risk	<input type="checkbox"/>
4.	I will contact the practice as soon as possible if I suspect that my account has been accessed by someone without my agreement	<input type="checkbox"/>
5.	If I see information in my record that is not about me, or is inaccurate I will log out immediately and contact the practice as soon as possible	<input type="checkbox"/>

Signature \_\_\_\_\_

Date \_\_\_\_\_

Please return this completed questionnaire to [park.medicalcentre@nhs.net](mailto:park.medicalcentre@nhs.net) or to the practice in hard copy.

**For practice use only**

Name of person that applied changes to system		Date
Date amendments were made		
Date scanned and coded		
Date confirmation text sent to patient		
Medical Record approved by:-	Name of GP:- _____  Signed by GP:- _____ on _____	