

Patient Survey Park Medical Centre

569

Responses

08:56

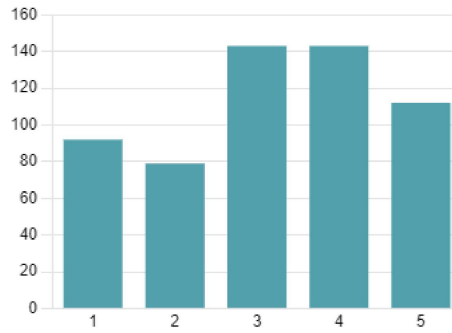
Average time to complete

Closed

Status

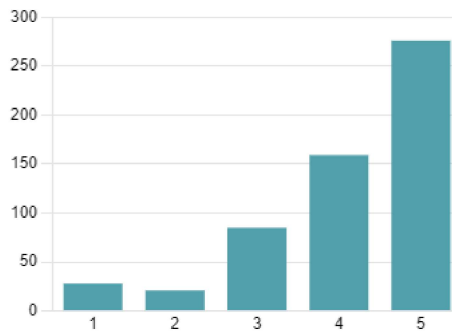
1. How have you found making contact with Park Medical Centre?

3.18
Average Rating



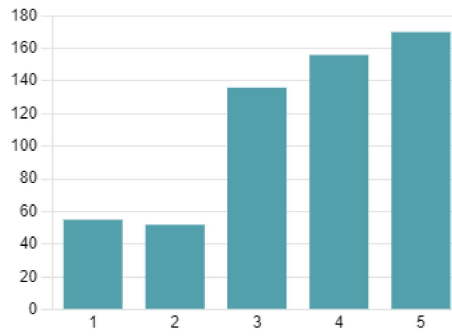
2. How have you found the handling of initial and repeat prescriptions?

4.11
Average Rating



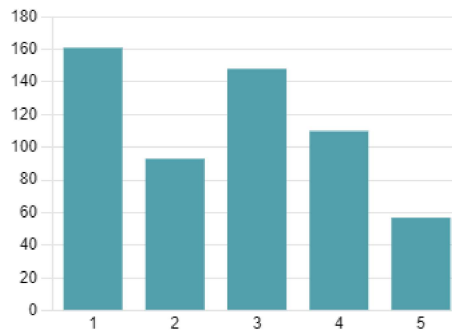
3. How have you found the continuity of care?

3.59
Average Rating



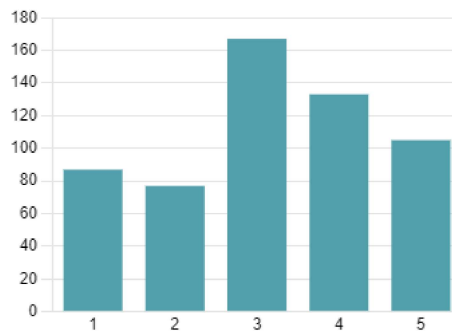
4. How would you rate the present appointment system?

2.66
Average Rating



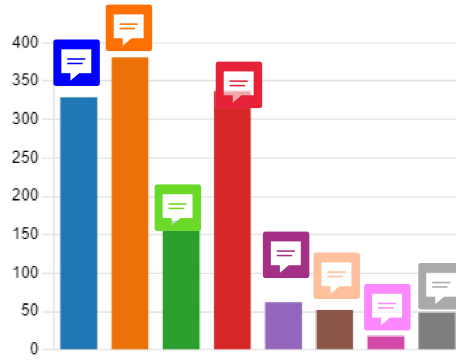
5. How good is Park Medical Centre in keeping you aware of changes?

3.16
Average Rating



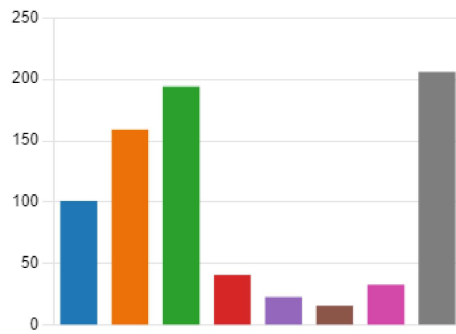
6. There are now several ways of contacting the surgery, please select the ways in which you have contacted Park Medical Centre

By telephone - using the call ba...	329
By telephone - not using the cal...	381
Booking an appointment using t...	168
Ordering repeat prescriptions u...	337
Using the practice website for m...	62
Using the practice website for a...	52
All of the options above	18
I was not aware there where mu...	49



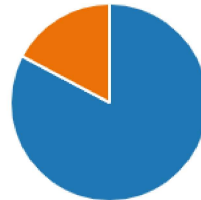
7. Please select the services you have used at Park Medical Centre

Physiotherapy / MSK service	101
Clinical pharmacists	159
General Practice Assistants (GPA...	194
Mental Health Practitioner	41
Social Prescribing Practitioner	23
Well-being Practitioner	16
Out of Hours Access services	33
I have not used any of the abov...	206



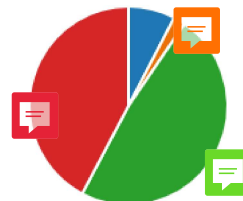
8. Would you like to be kept up to date with developments at Park Medical Centre?

Yes	471
No	98



9. Please select the way in which you would like to be kept up to date with developments in the practice.

Park Medical Centre website	36
Park Medical Centre Facebook p...	9
Receive a text message with the...	227
Receive a email with the relevan...	199



10. What specifically would you like to see improved?

(Please note this should not contain ANY clinical or personally identifiable information, and we cannot reply individually)

Latest Responses

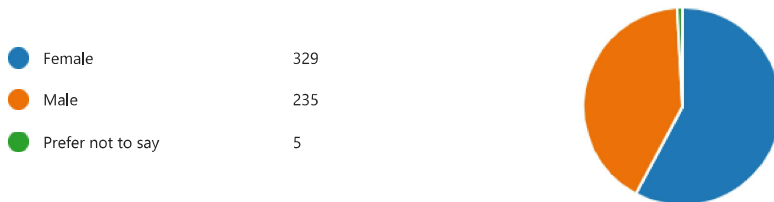
569
Responses

"Review appointments system to examine the possibility of improvements to ..."
"The appointment system is traumatic. You should be able to make an appoi..."
"Maybe easier to email for advice."

277 respondents (49%) answered **appointments** for this question.



11. In order to better understand the responses, can you tell us a little about yourself:



12. In order to better understand the responses, can you tell us a little about yourself:

